

Subject: SPBID Security Team Update
From: Ellen Riotto <ellen@southpark.la>
Date: 07/25/2017 03:19 PM
CC: Ken Nakano StreetPlus.net <knakano@streetplus.net>

All,

I'm writing to inform you that our valued head of security, Sergio Ureña, will be moving on from his position with South Park BID, effective immediately. It goes without saying that in his 2 years with the BID, Sergio has contributed immensely not only to the overall safety of the district, but also to the culture of the team and the professional development of his safety ambassadors. We wish Sergio the best in his next exciting chapter.

While we work to find a replacement, I am pleased to introduce Ken Nakano, VP of Operations for Streetplus. Ken is more than familiar with our district and safety ambassadors and will be filling in as head of security during this interim period. Please feel free to contact Ken as you would Sergio - his information and bio is pasted below. We will announce and introduce the new hire as soon as the decision is made.

Please let me know if there are any questions.

Best,

Ellen

Ken Nakano | Vice President of Operations

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Mr. Nakano has over 16 years of experience managing operations in the improvement district industry and over 22 years of private security experience.

Prior to working with Streetplus, Mr. Nakano was with one of the largest Business Improvement Districts in the United States in Downtown Los Angeles (Downtown Center Business Improvement District) where he served as Director of Operations. With the DCBID, Mr. Nakano oversaw all aspects of field operations and the deployment of over 100 Safety,

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Maintenance and Administrative personnel. This included a full functioning modern communications center and homeless outreach team.

Mr. Nakano is based out of the Los Angeles regional area and is responsible for working with the local account managers.

Ellen Riotto

Executive Director

South Park Business Improvement District

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